

Private Lighting Guidelines

- Requests for security lighting shall be made at the Utilities Business Office, (865) 425-3400.
- After the customer completes a standard contract, the Utility Business Office will contact Engineering to establish if it is possible to install a light at the desired location.
- If it is possible to install the requested light, the light will be installed and the billing initiated. If not, we will contact the customer for other options. Security lighting is generally not available in underground service areas.
- Security Light installations can be expected to take from two to four weeks from the date of the initial request.
- If a customer chooses to have a private light disconnected, they should contact the Utility Business Office.
- Private lighting is not available at all locations.